

BENEFITS COMMITTEE UPDATE

You may have recently received a newsletter from OneExchange reminding us that Open Enrollment for our various medical, dental, drug and vision plans will begin in mid-October. Below is a reminder of who the primary contacts are for specific services.

The Chevron Human Resources Service Center is the primary contact for:

- **Qualifying Life Events (e.g., death process)**
- **Address Change (maintain the *master data file*, pension, life insurance)**
- **HRA Amount – if you think the amount at OneExchange is wrong**
- **If Post-65 data or the post-65 dependent data is not showing at OneExchange**
- **Retiree Enrollment Milestone questions**
- **If Pre-65 dependents are eligible for coverage and need to enroll/change**
- **Special Groups (e.g., Post-65 not living in the U.S., Post-65 not eligible for Medicare)**

Contact: 888/ 825-5247 or outside the U.S. : 610/ 669-8595

[Hr2.chevron.com/retiree](https://hr2.chevron.com/retiree)

OneExchange is primary contact for:

- **Address Change – (*health care* only)**
- **Request for materials to be reprinted and mailed**
- **Questions about OneExchange communications**
- **Enrollment questions for Post-65**
- **Enrollment deadlines for Post-65**
- **Coverage available on the Exchange**
- **Questions about how the HRA process works**
- **Questions or issues for plan(s) in which you are enrolled in through OneExchange (medical, prescription drugs, dental or vision).**

Contact: 844/ 266-1392 or outside the U.S. : 801/ 994-9805

<https://medicare.oneexchange.com/chevron>